

## Privacy policy

### 1) Information on the collection of personal data and contact details of the responsible person

**1.1** We are pleased that you are using our application (hereinafter "App"). In the following, we inform you about the handling of your personal data when using our app. Personal data in this context is all data with which you can be personally identified.

**1.2** The data controller regarding this app within the meaning of the General Data Protection Regulation (GDPR) is Kofler GmbH, Jakoministr. 3/25, 8010 Graz, Austria, Tel.: 00436509347807, e-mail: rene.herrnegger@reefmaster.tech. The controller of personal data is the natural or legal person who alone or jointly with others determines the purposes and means of the processing of personal data.

**1.3** This app uses SSL or TLS encryption for security reasons and to protect the transmission of personal data and other confidential content (e.g. orders or inquiries to the person responsible). You can recognize an encrypted connection by the string "https://" and the lock symbol in your browser line.

### 2) Log files when using our mobile app

If you download our mobile app via an app store, the required information is transferred to the app store, i.e. in particular user name, e-mail address and customer number of your account, time of download, payment information and the individual device identification number. We have no influence on this

We have no influence on this data collection and are not responsible for it. We process the data only insofar as it is necessary for downloading the mobile app to your mobile device.

When you use our mobile app, we collect the personal data described below to enable convenient use of the function. If you wish to use our mobile app, we collect the following data, which is technically necessary for us to offer you the functions of our mobile app and to ensure stability and security:

- Date and time of the request
- Time zone difference from Greenwich Mean Time (GMT)
- Content of the request
- Access status/ http status code
- Amount of data sent in bytes
- Source/reference from which you came to the page
- Browser used
- Language and version of browser software
- Operating system used and its interface
- IP address used (if applicable: in anonymized form)

The processing is carried out in accordance with Art. 6 (1) lit. f DSGVO on the basis of our legitimate interest in improving the stability and functionality of our app. The data is not passed on or used in any other way. However, we reserve the right to subsequently review the aforementioned log files should concrete indications point to illegal use.

Furthermore, we need your unique terminal number (IMEI = International Mobile Equipment Identity), unique network subscriber number (IMSI = International Mobile Subscriber Identity), mobile phone number (MSISDN), possibly MAC address for WLAN use and the name of your mobile terminal.

### 3) Location data collection

- With consent

Our offer includes so-called location-based services, with which we offer you special offers that are tailored to your respective location. You can only use this function after you have agreed via a pop-up that we can collect

your location data via GPS and your IP address in anonymized form for the purpose of providing the service. You can allow the function in the settings of the App or their mobile operating system at any time. Your location will only be transmitted to us if, when using the app, you make use of functions that we can only offer you if we know your location.

#### **4) Contact**

Personal data is collected when contacting us (e.g. via contact form or e-mail). Which data is collected in case of using a contact form can be seen from the respective contact form in the app. This data is stored and used exclusively for the purpose of responding to your request or for contacting you and the associated technical administration associated with this. The legal basis for processing this data is our legitimate interest in responding to your request pursuant to Art. 6 (1) lit. f DSGVO. If your contact aims at the conclusion of a contract, the additional legal basis for the processing is Art. 6 (1) lit. b DSGVO. Your data will be deleted after final processing of your request. This is the case if it can be inferred from the circumstances that the matter concerned has been conclusively clarified and insofar as there are no legal storage obligations to the contrary.

#### **5) Data processing when opening a customer account**

Pursuant to Art. 6 para. 1 lit. b DSGVO, personal data will continue to be collected and processed if you provide it to us for the performance of a contract or when opening a customer account. Which data is collected can be seen from the respective input forms. Deletion of your customer account is possible at any time and can be done by sending a message to the aforementioned address of the person in charge above. We store and use the data provided by you for the purpose of processing the contract. After complete execution of the contract or deletion of your customer account, your data will be blocked with regard to tax and commercial law retention periods and deleted after expiry of these periods, unless you have expressly consented to further use of your data or a legally permitted further use of data has been reserved on our part, about which we inform you accordingly below.

#### **6) Registration in the app**

You can register in our app by providing personal data. Which personal data is processed for the registration can be seen from the input mask used for the registration. We use the so-called double-opt-in procedure for registration, i.e. your registration is only completed if you have previously confirmed your registration via a confirmation e-mail sent to you for this purpose. If your confirmation is not received within 24 hours, your registration will be automatically deleted from our database. The provision of the aforementioned data is mandatory. You can provide all other information voluntarily by using our portal.

If you use our app, we store your data required for the fulfillment of the contract, including any information on the method of payment, until you finally delete your access. Furthermore, we store the data you voluntarily provide for the time of your use of the portal, unless you delete it beforehand. You can manage and change all information in the protected customer area. The legal basis is Art. 6 para. 1 lit. f DSGVO. In addition, we store all content published by you (such as public posts, pinboard entries, guestbook entries, etc.) in order to operate the app. We have a legitimate interest in providing the app with the full user-generated content. The legal basis for this is Art. 6 para. 1 lit. f DSGVO. If you delete your account, your statements published in the forum in particular will remain visible to all readers, but your account will no longer be retrievable. All other data will be deleted in this case.

#### **7) Sending push notifications**

You can sign up to receive our push notifications. You will receive regular information about our offered services via our push notifications.

To sign up, you must confirm receipt of notifications or allow them in the settings of your operating system. This process is documented and stored. This includes the storage of the login time as well as your device

identification. The collection of this data is necessary so that we can, on the one hand, display the push notifications and, on the other hand, in the event of an misuse, and therefore serves our legal protection. The processing of this data is based on Art. 6 para. 1 lit. A DSGVO.

You can revoke your consent to the storage and use of your personal data to receive our push notifications and the statistical collection described above at any time with effect for the future. For the purpose of revoking consent, you can unsubscribe from the setting provided for this purpose for receiving push notifications in your app settings in your operating system.

Your data will be deleted as soon as it is no longer required to achieve the purpose for which it was collected. Accordingly, your data will be stored as long as the subscription to our push notifications is active.

## 8) Tools and other

### Google Web Fonts

Our app uses so-called web fonts provided by Google Ireland Limited, Gordon House, 4 Barrow St, Dublin, D04 E5W5, Ireland ("Google") for the uniform display of fonts. When our app is called up, it loads the required web fonts into its cache in order to display texts and fonts correctly. For this purpose, the app must establish a connection to Google's servers. This may also result in the transmission of personal data to the servers of Google LLC. in the USA. In this way, Google obtains knowledge that our app was called up via your IP address. The use of Google Web Fonts is in the interest of a uniform and appealing presentation of our online offers. This represents a legitimate interest within the meaning of Art. 6 (1) lit. f DSGVO. If your browser does not support web fonts, a standard font will be used by your computer. You can find more information about Google Web Fonts at <https://developers.google.com/fonts/faq> and in Google's privacy policy: <https://www.google.com/policies/privacy/>

## 9) Rights of the data subject

**9.1** The applicable data protection law grants you comprehensive data subject rights (rights of access and intervention) vis-à-vis the controller with regard to the processing of your personal data, which we inform you about below:

- Right to information pursuant to Art. 15 DSGVO: In particular, you have the right to obtain information about your personal data processed by us, the processing purposes, the categories of personal data processed, the recipients or categories of recipients to whom your data have been or will be disclosed, the planned storage period or the criteria for determining the storage period, the existence of a right to object to the processing of your personal data, the existence of a right to object to the processing of your personal data or the existence of a right to object to the processing of your personal data.

- Right to rectification pursuant to Art. 16 DSGVO: You have the right to have any inaccurate data relating to you corrected without delay and/or to have any incomplete data stored by us completed including profiling and, if applicable, meaningful information about the logic involved and the scope and intended effects of such processing that concern you, as well as your right to be informed about which guarantees exist in accordance with Art. 46 DSGVO when your data is transferred to third countries;

- Right to rectification pursuant to Art. 16 DSGVO: You have the right to have any inaccurate data relating to you corrected without delay and/or to have any incomplete data stored by us completed;

- Right to deletion pursuant to Art. 17 DSGVO: You have the right to request the deletion of your personal data if the conditions of Art. 17 (1) DSGVO are met. However, this right does not exist, in particular, if the processing is necessary for the exercise of the right to freedom of expression and information, for compliance with a legal obligation, for reasons of public interest or is necessary for the assertion, exercise or defense of legal claims;

- Right to restriction of processing pursuant to Art. 18 DSGVO: You have the right to request the restriction of the processing of your personal data as long as the accuracy of your data that you dispute is being verified, if you refuse the deletion of your data due to unlawful data processing and instead request the restriction of the processing of your data, if you need your data to assert, exercise or defend legal claims after we no longer need this data after the purpose has been achieved, or if you have objected on the grounds of your particular situation, as long as it has not yet been determined whether our legitimate reasons prevail;
- Right to information in accordance with Art. 19 DSGVO: If you have asserted the right to rectification, erasure or restriction of processing against the controller, the controller is obliged to inform all recipients to whom the personal data concerning you have been disclosed of this rectification or erasure of the data or restriction of processing, unless this proves impossible or involves a disproportionate effort. You have the right to be informed about these recipients.
- Right to data portability pursuant to Art. 20 DSGVO: You have the right to receive your personal data that you have provided to us in a structured, common and machine-readable format or to request that it be transferred to another controller, insofar as this is technically feasible;
- Right to revoke consent given in accordance with Art. 7 (3) DSGVO: You have the right to revoke consent to the processing of data once given at any time with effect for the future. In the event of revocation, we will immediately delete the data concerned, unless further processing can be based on a legal basis for processing without consent. The revocation of consent shall not affect the lawfulness of the processing carried out on the basis of the consent until the revocation;
- Right to lodge a complaint pursuant to Art. 77 GDPR: If you consider that the processing of personal data concerning you infringes the GDPR, you have - without prejudice to any other administrative or judicial remedy - the right to lodge a complaint with a supervisory authority, in particular in the Member State of your residence, your place of work or the place of the alleged infringement.

## 9.2 RIGHT OF OBJECTION

IF WE PROCESS YOUR PERSONAL DATA WITHIN THE FRAMEWORK OF A BALANCING OF INTERESTS ON THE BASIS OF OUR OVERRIDING LEGITIMATE INTEREST, YOU HAVE THE RIGHT TO OBJECT TO THIS PROCESSING WITH EFFECT FOR THE FUTURE AT ANY TIME FOR REASONS ARISING FROM YOUR PARTICULAR SITUATION. IF YOU EXERCISE YOUR RIGHT TO OBJECT, WE WILL STOP PROCESSING THE DATA CONCERNED. HOWEVER, WE RESERVE THE RIGHT TO CONTINUE PROCESSING IF WE CAN DEMONSTRATE COMPELLING LEGITIMATE GROUNDS FOR THE PROCESSING THAT OVERRIDE YOUR INTERESTS, FUNDAMENTAL RIGHTS AND FREEDOMS, OR IF THE PROCESSING IS NECESSARY FOR THE EXERCISE OR DEFENSE OF YOUR LEGITIMATE INTERESTS, ASSERTION, EXERCISE OR DEFENSE OF LEGAL CLAIMS.

IF WE PROCESS YOUR PERSONAL DATA FOR THE PURPOSES OF DIRECT MARKETING, YOU HAVE THE RIGHT TO OBJECT AT ANY TIME TO THE PROCESSING OF YOUR PERSONAL DATA FOR THE PURPOSES OF SUCH MARKETING. YOU MAY EXERCISE THE OBJECTION AS DESCRIBED ABOVE.

IF YOU EXERCISE YOUR RIGHT TO OBJECT, WE WILL STOP PROCESSING THE DATA CONCERNED FOR DIRECT MARKETING PURPOSES.

## 10) Duration of the storage of personal data

The duration of the storage of personal data is determined on the basis of the respective legal basis, the purpose of processing and - if relevant - additionally on the basis of the respective statutory retention period (e.g. retention periods under commercial and tax law).

When processing personal data on the basis of explicit consent pursuant to Art. 6 (1) a DSGVO, this data is stored until the data subject revokes his or her consent. If there are statutory retention periods for data that is processed within the scope of legal or quasi-legal obligations on the basis of Art. 6 (1) (b) DSGVO, this data

will be routinely deleted after the retention periods have expired, provided that it is no longer required for the fulfillment or initiation of a contract and/or there is no legitimate interest on our part to continue storing it. When personal data is processed on the basis of Art. 6 para. 1 lit. f DSGVO, this data is stored until the data subject exercises his or her right to object pursuant to Art. 21 para. 1 DSGVO, unless we can demonstrate compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject, or the processing serves the assertion, exercise or defense of legal claims.

When processing personal data for the purpose of direct marketing on the basis of Article 6 (1) (f) DSGVO, this data is stored until the data subject exercises his or her right to object pursuant to Article 21 (2) DSGVO. Unless otherwise stated in the other information in this statement about specific processing situations, stored personal data is deleted when it is no longer necessary for the purposes for which it was collected or otherwise processed.

**As of: April 2023**

Note: This privacy policy has been machine translated using <https://www.deepl.com>.